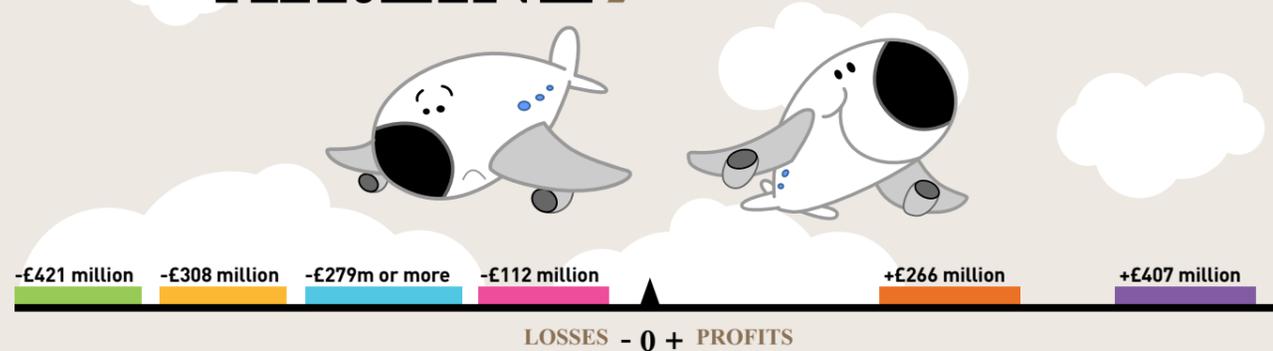


Databank

AIRLINE / profits & losses



Air France-KLM's first-quarter operating loss, compared with a £269 million loss in the same period a year ago.

Lufthansa Group's January-March operating loss – more than double the loss in Q1/11.

Qantas International's projected pre-tax loss for the year to the end of June.

Easyjet's pre-tax loss of for the six months to April 30. In the corresponding period last year, losses came to £153 million.

Emirates' net profits for the 2011-12 financial year (although 72.1 per cent down on the previous year's record figure).

Ryanair's full-year profits; ancillary revenues came to €886m (£718 million), more than one-fifth of the total revenues of €4,325 million (£3,503 million).

Source: Airline websites

99,000

International hotel chains currently have around 99,000 rooms in Africa, more than 44,000 of which are in five countries – Morocco, Algeria, Libya, Tunisia and Egypt – in north Africa, an average of 8,800 rooms apiece. The other 55,000 rooms are split between 49 sub-Saharan countries, an average of around just 1,100 rooms each.

Source: W Hospitality

From 5% to 18%

The number of smartphone owners who use their devices to buy travel has risen from 5 per cent two years ago to 18 per cent today, according to an eDigitalresearch poll.

CONCUR ANALYSIS OF INTERNATIONAL TRAVELLER EXPENSE CLAIMS

Average claims per trip – by destination

DESTINATION	F&B	ENTS	HOTEL	TOTAL
Tokyo	\$77.58	\$258.58	\$192.27	\$528.43
Copenhagen	\$76.067	\$185.55	\$245.58	\$507.21
Perth	\$62.20	\$162.72	\$277.73	\$502.65
Sydney	\$76.05	\$166.45	\$258.73	\$501.23
Stockholm	\$67.08	\$174.14	\$245.76	\$486.99
London	\$56.46	\$162.69	\$249.83	\$468.98
Brisbane	\$59.65	\$137.22	\$260.85	\$457.72
Zurich	\$57.07	\$173.90	\$225.19	\$456.16
Melbourne	\$63.39	\$153.67	\$234.39	\$451.46
Paris	\$55.06	\$151.05	\$234.53	\$440.65



RAIL PUNCTUALITY *the fine line*

43,661 a year, or 840 a week, or 120 a day

The number of UK long-distance trains that will run more than 10 minutes late – even if the rail industry achieves its 2013-14 punctuality target.

The Office of Rail Regulation (ORR) has warned infrastructure operator Network Rail it will be fined £1.5 million for every tenth

of a percentage point by which the target is missed. Current long-distance punctuality is 89.2 per cent; in

the past year, long-distance train delays and cancellations have affected 13.7 million ticket-holders. Source: Office of Rail Regulation

BUSINESS TRAVEL SPENDING 2011-2013 (US\$M)

	2011	2012	vs 2011	2013	vs 2011
UK					
Domestic	\$29,948	\$26,639	-12.2%	\$27,961	-6.6%
International	\$14,214	\$13,822	-2.8%	\$14,101	-0.8%
Total	\$44,162	\$40,462	-8.4%	\$42,062	-4.8%
GERMANY					
Domestic	\$39,681	\$40,119	+1.1%	\$42,378	+6.8%
International	\$10,295	\$10,145	-1.5%	\$10,611	+3.1%
Total	\$49,976	\$50,264	+0.6%	\$52,990	+6%
FRANCE					
Domestic	\$22,331	\$22,482	+0.7%	\$22,627	+1.3%
International	\$14,163	\$13,779	-2.7%	\$13,819	-2.4%
Total	\$36,494	\$36,261	-0.6%	\$36,446	-0.1%
SPAIN					
Domestic	\$14,980	\$14,370	-4.1%	\$14,639	-2.3%
International	\$4,440	\$4,249	-4.3%	\$4,201	-5.4%
Total	\$19,420	\$18,619	-4.1%	\$18,839	-3%
ITALY					
Domestic	\$31,460	\$29,833	-5.2%	\$29,648	-5.8%
International	\$3,864	\$3,740	-3.2%	\$3,667	-5.1%
Total	\$35,324	\$33,573	-5%	\$33,315	-5.7%

Source: GBTA

€2.67

Booking early doesn't always pay – Europe-wide, in the first four months of this year, the average room rate for a hotel booking made one day prior to arrival was €119.04, whereas the average cost of a room booked 16 to 24 days in advance was €2.67 higher at €121.71.

Source: Hotelzon

US\$105 billion

China's travel market will be worth US\$105 billion by 2013, having doubled in value in just five years, according to Phocuswright. The country's online travel market is growing even faster – by next year, online bookings will be worth more than US\$15 billion, a 500 per cent increase over the same five-year period.

US\$45.43 billion

Airports' spending on hi-tech security systems looks set to more than double, to more than US\$45 billion by 2018, says market research company Frost & Sullivan. The world's airports last year spent around US\$19 billion on new security equipment, but that figure is likely to reach US\$45.43 billion within six years.

IATA FINANCIAL FORECAST FOR AIRLINES IN 2012

Comparing figures published in March this year with a revised forecast in June

REGION	AIRLINE PROFITS	
	MARCH 2012 FORECAST	JUNE 2012 FORECAST
Europe	-US\$600m	-US\$1.1bn
Middle East	+US\$500m	+US\$400m
Africa	-US\$100m	-US\$100m
North America	+US\$900m	+US\$1.4bn
Latin America	+US\$100m	+US\$400m
Asia-Pacific	+US\$2.3bn	+US\$2bn

Source: IATA

VENUES

Eventia UK Events Market Trends Survey

One in five event venues are investing more than £100,000 in capital projects this year

89% of venue bosses expect business to be better this year than last, but there are still issues to confront

93% say buyers are focused on 'price' and 'value for money'

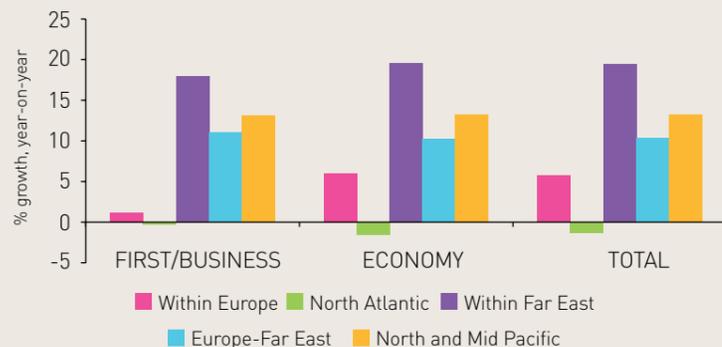
69% say they face increased competition from cheaper venues and in-house facilities

76% are concerned by shorter booking lead times

56% say catering expenditure is down, or being eliminated altogether by organising events to avoid meal times

Source: Eventia

Air traffic growth by route (April 2012)



Source: IATA

COSTLY QUARTER

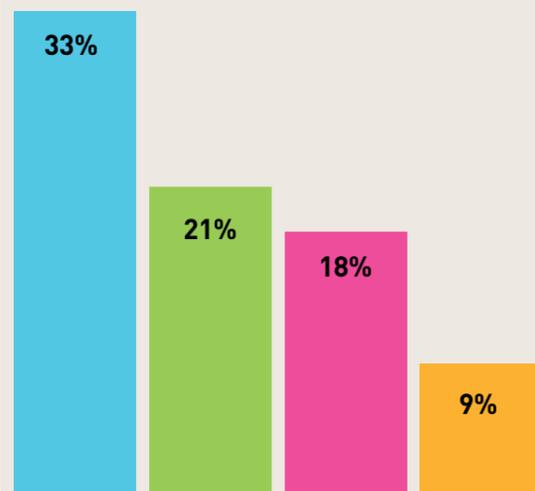
Average prices for US business travel increased in Q1 for 2012 according to the latest American Express Business Travel Monitor.



- Average US domestic hotel rates increased 5 per cent to US\$157.
- Average international hotel rates increased 1 per cent to US\$240.
- Average US domestic air fares increased 6 per cent compared with Q1/11, to US\$261.
- Average international air fares increased 4 per cent to US\$1,933.

Source: American Express

GBTA BUSINESS TRAVELLER STUDY 2012: REASONS FOR TRIPS



- To meet colleagues
- Training purposes and/or attending industry conferences
- Sales missions
- "Other uses..."

Source: Global Business Travel Association